

StrideBox

StrideBox TV Box
(WIFI+BT)

A1/A2/A3

www.thestridebox.com/support

Welcome You're watching StrideBox.

The software service is provided
by OVO inside.

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Customer Support

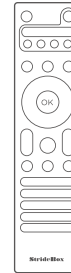
- 33 Customer Support

Quick Installation Guide

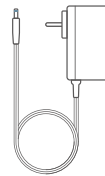
Package Content



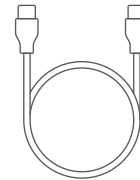
TV Box



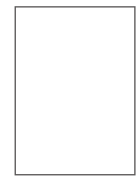
Remote Controller



Power Adapter



HDMI Cable



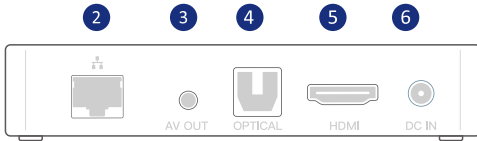
Product Guide

Exterior and Connecting Port

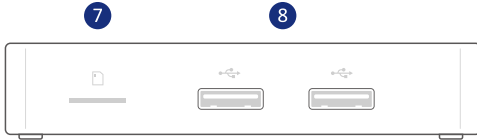
• Front View



• Rear View



• Right Side View



• Bottom



- | | | |
|----|----------------------------|--|
| 1 | Indicator Light | Show boot / standby/ Network status* |
| 2 | Ethernet Port | Ethernet cable (10/100Mbps) |
| 3 | AV Port | 3.5mm to 3RCA Audio Video Cable** |
| 4 | OPTICAL Output Port | OPTICAL audio output |
| 5 | HDMI Output Port | HDMI cable (connect to TV) |
| 6 | Power Port | Power Adapter (DC 5V, 2A) |
| 7 | Micro-SD Port | Micro-SD card |
| 8 | USB Port | Support equipment with USB 2.0*** |
| 9 | Re-set Button | 3 minutes after booting up, press and hold this button for 3 seconds to re-set the TV Box. |
| 10 | UPDATE | Reserved for factory testing |

* Green light for switch on, Red light for switch off (when the network is disconnected and reconnected again, the indicator light is a red light)

** 3.5mm to 3RCA Audio Video Cable; Exclusive accessory for A1/A2/A3 TV Box, which allows video output to traditional TV

*** StrideBox works with one set of USB mouse and keyboard at a time.

**** Working temperature 5~45°C

Connect Power and TV

1 Connect to TV

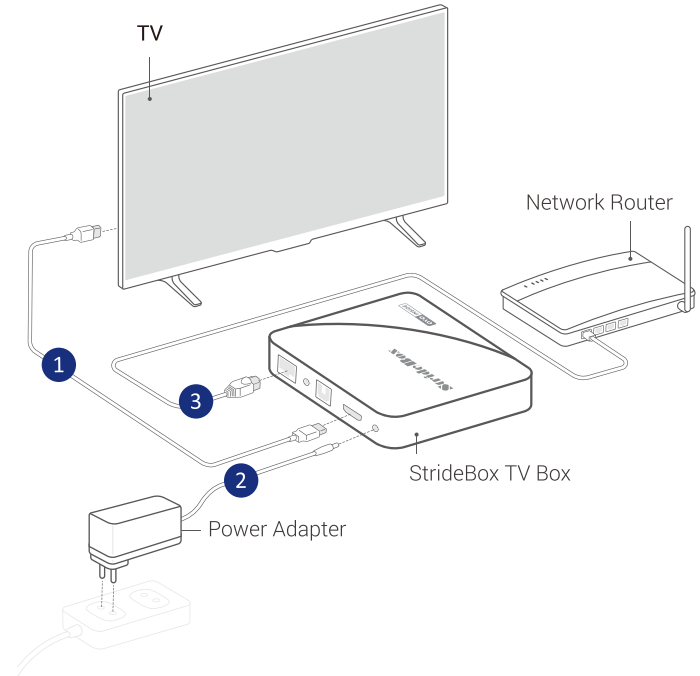
Connect StrideBox and your TV with a HDMI cable.

2 Switch On

Connect the power adapter to StrideBox, then plug into the socket.

3 Connect to Network

To use Ethernet, connect the network cable to the Ethernet port of StrideBox. To use a wireless network, please select the Wi-Fi SSID after booting up the box, then input the password.

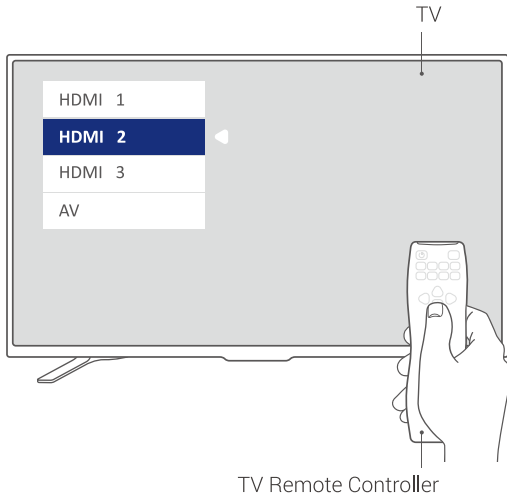


* StrideBox doesn't support simultaneous display output from HDMI and RCA Audio Video Cable
(If both are connected to a monitor respectively, only the monitor connected with HDMI receives signal. When the HDMI monitor is turned off, the monitor connected with RCA Audio Video Cable then receives signal.)

Switch Signal Source

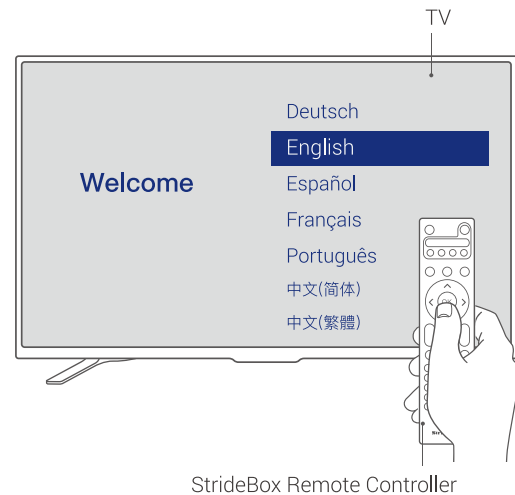
- 1 Use the TV remote controller to turn on the TV.
- 2 Use the TV remote controller to switch the signal source to the HDMI port connected to StrideBox.

* TV remote controller signals can be learned by the learning button on StrideBox remote controller to control both devices with one remote controller.

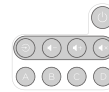
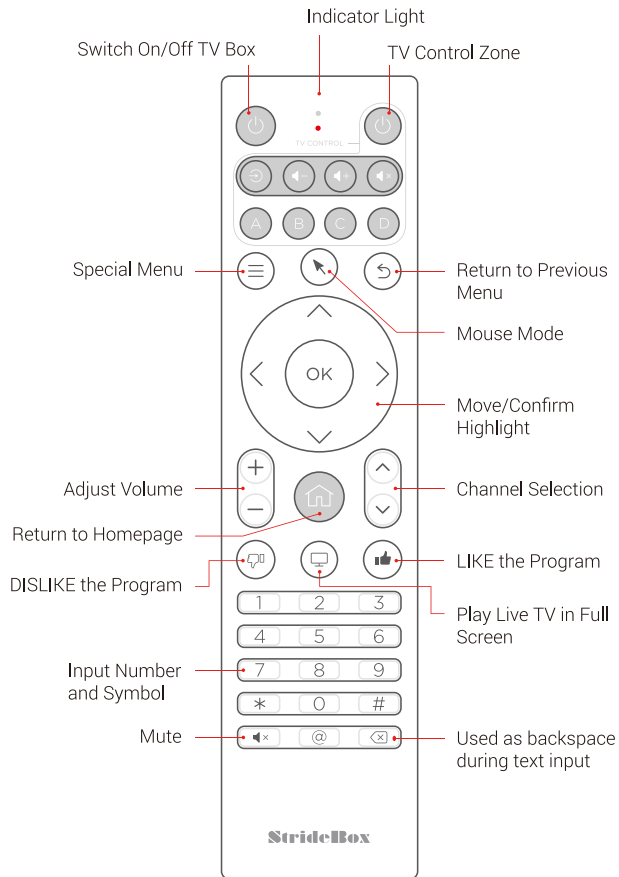


Settings

Use the buttons \wedge \vee \langle \rangle on the remote controller of StrideBox to move the Highlight. Click on $\textcircled{\text{OK}}$ to confirm. Please follow the on-screen instructions to set-up.



Remote Controller Instructions



TV Control Zone

Capable of learning remote control signals of TV, amplifier, etc. Control multiple devices with a single StrideBox remote controller. In the TV Control zone, there are 9 learning buttons. For more details of the learning functions, please refer to the following instructions.



Mouse Mode

Brand new Mouse Mode makes searching more convenient. Under the Mouse Mode, press Channel Up/Down to simulate the mouse roller.



Quick Return to Homepage

One click to return to Homepage, no worries of getting lost.



Watch TV in Full Screen

Click on TV button to watch TV in full screen wherever you are.



Number Input

Number buttons can be used for switching channels or inputting numbers.

TV Control Zone Instructions

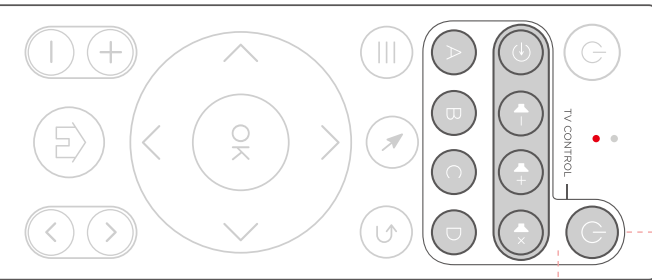
- 1 Place the TV remote controller and the StrideBox remote controller on a desk directly to each other, and align the transmission end of the two remote controllers at a distance around 1cm.

Place the StrideBox remote controller here

1cm

Place the TV remote controller here

- 2 Hold the Power button for 5 seconds until the indicator light stays on, which means StrideBox remote controller enters the learning mode.



- 3 Press the designated button (total of 9 learning buttons) in the TV Control Zone on StrideBox remote controller once, and the indicator light starts to flash slowly. Now the StrideBox remote controller is under the learning mode of such button.

- 4 Press and hold the button to be learned on the TV remote controller until the indicator light on the StrideBox remote controller flashes 3 times and resumes to stays on, which means the learning is successful.

It is recommended to learn the following TV remote controller buttons:




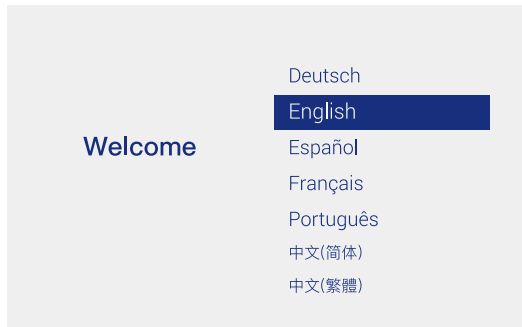
- 5 To continue learning more buttons, please repeat Steps 3~4.
- 6 After the learning is completed, press any button outside the TV Control zone. When the indicator light goes off, it means that it has exited the learning mode.

User Manual




Initial Setup

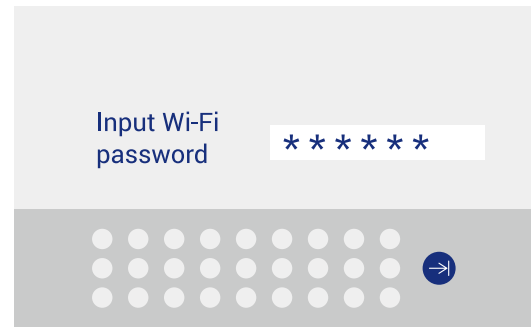
1 Select Language

Select your language, and press  on the remote controller to confirm.



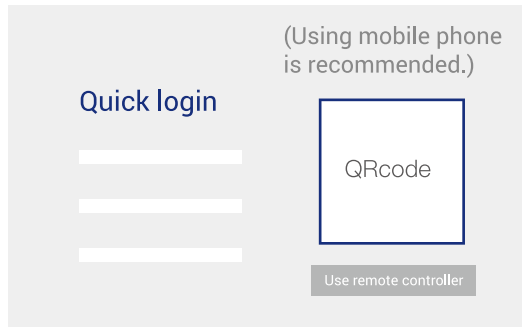
2 Network Settings

When using Wi-Fi, please press  for the Wi-Fi you select.
→ Inputting Wi-Fi password. Move Highlight to  on the virtual keyboard and press  to connect Wi-Fi.



3 Sign up / Sign in

Please follow the on-screen instructions to sign up/sign in via the mobile phone or the remote controller*.



* The mobile phone works when StrideBox and the mobile phone connect to the same Wi-Fi. If StrideBox connect internet via hotspot of the mobile phone, only the remote controller works for sign up/sign in.

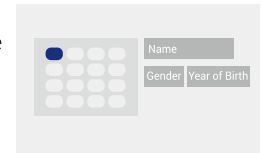
4 Set Up User Profiles

Filling out the real information will help you and your family to enjoy personalized service. It also contributes to our AI powered recommendation.

- 1 You can have up to 7 user profiles within a single OVO account.



- 2 First fill out the major user information, then fill out the other users' information.

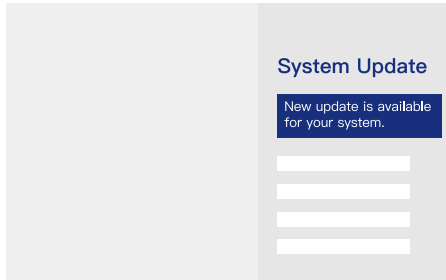


* You can have up to 7 user profiles within a single OVO account.

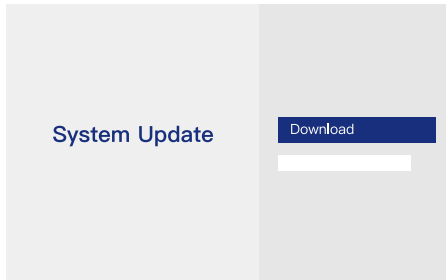
* You can adjust basic information like user photo, name, gender and birth year on OVO website.

System Update

- 1 Go to Settings > System Update page



- 2 Download the latest version software and then upgrade.

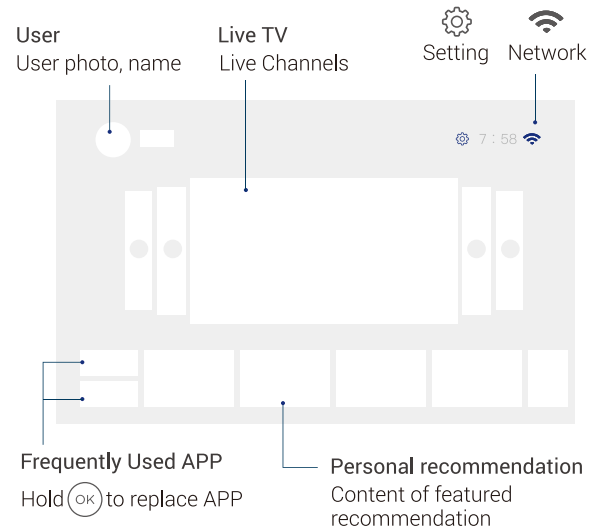


* For the best user experience, it is recommended to perform the software update for the first use.

User Interface

1 Homepage

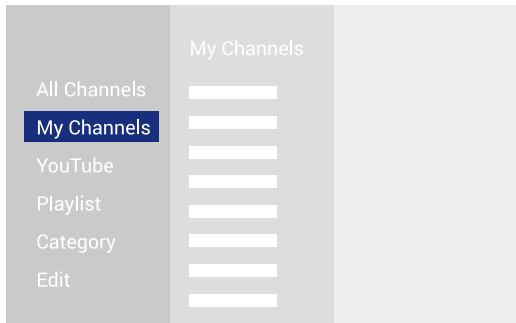
Use left and right buttons to switch user profiles. Your channels, frequently used APP and recommended content will be showed on your profile.



2 Live TV

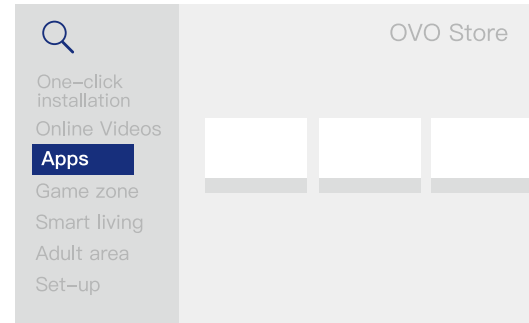
Press OK button to show the TV menu. Channels are displayed according to the location and favorite channels can be edited in "My Channels."

* Content availability varies by region.



3 OVO Store

Choose desired APPs in OVO Store according to category.



Frequently Used Functions

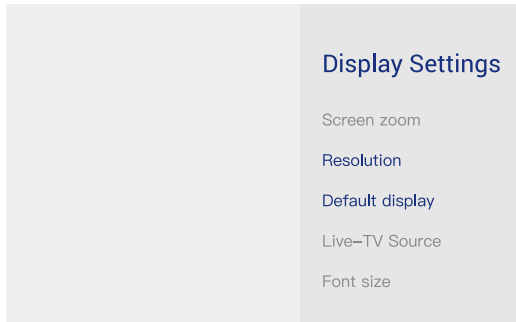
1 Display Settings

· Default display:

Choose watching TV programs on a full screen or general homepage after booting.

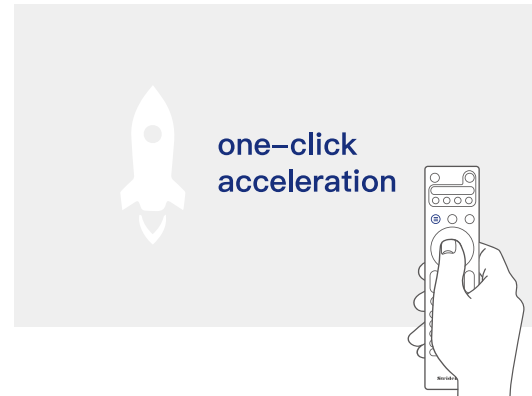
· Resolution Settings:

Change your screen resolution and display scaling in Setting/Display Settings.



2 One-Click Acceleration

Hold  on the remote controller for one-click acceleration.



Customer Support

Customer Support

Download Manual

www.thestridebox.com/support

Q&A

www.thestridebox.com/support

Contact E-mail

stridebox@163.com

* In case where the images and content of the Manual are inconsistent with the actual device or situation, please use the information published on the company's website. We thank you for your cooperation.

StrideBox

www.thestridebox.com